



PROCESS MANAGEMENT

Customer-specific Coaching

MORE THAN 20 YEARS OF PRODUCT EXPERIENCE AND HIGH-LEVEL COMPETENCE ENSURE LASTING PROJECT SUCCESS

YOUR BENEFIT:

- Temporarily available special knowledge replaces building your own additional temporary resources
- Best and good practices inspire in studies and concepts and support focused project execution
- Coaching generates sustainability in your own project teams for future projects
- Sustainability across industries supports new ways of thinking in the project

OUR COACHING TOPICS:

- **Strategy development** incl. SWOT analyses, strategic topics/scenarios, strategic goals and key figures, strategy action management
- **Key figures management** incl. definition of key figures and their representation in diagrams, securing the incorporation of relevant sources, key figures action management
- **Improvement management** incl. collection and processing of improvement suggestions, representation of results, as well as improvement action management

- **Process management** incl. methodological and practical instructions for process design and simulation, own modeling, process action management
- **Risk management** incl. definition and evaluation of risks, determining a risk strategy, representation of risk maps, and risk action management
- **GDPR management** incl. assignment of processes and documentation to risk classes, relations to roles and employees, residual risk assessment, GDPR action management
- **Audit management** incl. audit planning, execution, and analysis with the associated audit action management
- **Project management** incl. project milestone planning, incorporation of required processes and project resources, project action management
- **Competency management** incl. process and role-related target competencies, evaluation and consolidation of skills, training action management

... the implementation of all our coaching topics can be supported by our innovative process management tools!

Solutions for a digital company organization and management intelligence.

DRSM GmbH Chemnitz | Heidelberg | Wien/Viena | Contact: +49 (0)371 - 561 65 0 | www.drsm.de | www.drsm.at



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OUR SERVICE PACKAGES

Focused and durable coaching requires a systematic approach and transparency.
We recommend the following coaching modules as defaults for any project:

- Status quo analysis
- Working out scenarios for the target status
- Working out a project proposal - specifications
- Project kickoff
- Project execution
- Project analysis
- Lessons learned from coaching
- Project reports for consistent project controlling
- Project documentation

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